

The Glass Shop Cricklewood Ltd; t/a as The London Glassworks, Unit E50, 1000 North Circular Road,  
Staples Corner, London, NW2 7JP

Tel: 0208 452 0039 Email: [service@cricklewoodglass.co.uk](mailto:service@cricklewoodglass.co.uk) VAT Registration No. 935 457 108

## **SPLASHBACKS & WORKTOPS GUARANTEE**

Customer Name(s) \_\_\_\_\_

Date \_\_\_\_\_

Invoice No: \_\_\_\_\_

Supply or Installation address \_\_\_\_\_

### **Splashbacks and Worktops Guarantee - Products, Materials and Workmanship**

1. Subject to the conditions set out below **The Company Guarantees** that the products supplied will be **free from inherent defects in materials and workmanship** for a period of **10 Years**.
2. **Safety Glass Requirements:**
  - A. All back painted splashbacks and worktops will be manufactured and supplied using toughened glass and all mirrored splashbacks will be manufactured and supplied using foil backed float glass in strict accordance with BS 6262, BS 6206 and Section N1 of Approved Document N of the Building Regulations - which between them specify the Safety Glazing Requirements for all areas of "Special Risk," including "Low Level Glazing" and "Bathing and Washing Areas."
3. **Splashbacks and Worktops**

The Company guarantees that all splashbacks and worktops will be free from inherent defects in Workmanship and Materials for a period of 10 years including against deterioration or degradation of the colour-coated back painting or mirroring.
4. **Splashbacks and Worktops - Customer Installation**

It is an Implicit Term of this Guarantee that Customer(s) will ensure that all products are correctly installed using a proprietary brand of translucent neutral curing silicon.
5. **Splashbacks and Worktops - The Customer(s) Responsibilities**
  - A. It is an Implicit Term of this Guarantee that Customer(s) will ensure that the unpainted unmirrored glass faces and edges of all splashbacks and worktops are only cleaned using a proprietary brand of glass cleaner and a non-abrasive cloth or cleaning pad AND THAT abrasive cleaning pads such as metallic sponges and solvents or other chemical agents will never be used when cleaning the product.
  - B. In situations where the back painted or foil backed mirrored surface of the glass is exposed when used for example but not limited to as a movable "whiteboard" or glazed into a wardrobe door it is an Implicit Term of this Guarantee that Customer(s) will ensure that the painted glass face is only gently cleaned using a slightly damp (water only) non-abrasive cloth.
6. **Guarantee Transfer**

If the property where the products have been installed changes ownership then the remaining term of the guarantee is **Transferable to the new owner/s without Charge**.
7. **The Company**

"The Company" "The London Glass Works" "our" "us" and "we" refer to The Glass Shop Cricklewood Ltd.
8. **The Products**

"The product/s" "splashbacks" "worktops" "whiteboards" "wardrobe door" and any other back painted or mirrored product only and all refer to back painted or mirrored glass used in the applications described at <http://www.cricklewoodglass.co.uk/splashbacks.html>

**This Splashbacks and Worktops Guarantee shall be subject to and construed in accordance with English law and is additional to your statutory rights.**

**Signed for & on behalf of The Glass Shop Cricklewood Ltd; t/a as The London Glass Works**

*Jade Chloe Smithers*

Jade Chloe Smithers

**Director**