

Cricklewood Glass Shop & London Glassworks at Staples Corner

Unit E50, 1000 North Circular Road, Staples Corner, London, NW2 7JP

Tel: 0208 452 0039 Email: service@cricklewoodglass.co.uk VAT Registration No. 935 457 108

GLASS, MIRRORS & GLAZING GUARANTEE

Customer Name(s) _____

Date _____

Invoice No: _____

Supply or Installation address _____

Glass and Mirror Supply, Glazing Installations and Repairs - Guarantee - Products, Materials and Workmanship

1. **The Company guarantees that All Glass and Mirrors Supplied** will be free from inherent defects in materials and workmanship for a period of 10 years.
2. **The Company guarantees that All Fixed Parts Supplied** including but not limited to brackets, framework, channels, glazing bars, screws, fixings, clamps and reinforcement bars will be free from inherent defects in materials and workmanship for a period of 10 years.
3. **The Company guarantees that All Moving Parts Supplied** including but not limited to hinges, handles, locks, and sliding door mechanisms will be free from inherent defects in materials and workmanship for a period of 5 years.
4. **The Company guarantees that All New Installations Fitted by the Company** will be free from inherent defects in workmanship for a period of 10 years.
5. **The Company guarantees that All Repairs Carried Out by the Company** including but not limited to replacing and re-glazing glass and mirrors will be free from inherent defects in workmanship for a period of 3 months.
6. **It is an Implicit Term of this Guarantee that Customer(s) will** ensure that Putty Glazing Carried Out by the Company will as soon as the putty has dried sufficiently for a "skin" to form be painted, primed then undercoated then top coated, using proprietary paint brands.
7. **It is an Implicit Term of this Guarantee that Customer(s) Installing Products and Parts Supplied by the Company will** ensure that all products are correctly installed using proprietary brands of parts and materials including but not limited to brackets, framework, channels, glazing bars, screws, fixings, bonds, sealants, silicones, mastics, putty, clamps and reinforcement bars.
8. Glass and Mirrors - **The Customer(s) Responsibilities**
 - A. **It is an Implicit Term of this Guarantee that Customer(s) will** ensure that all products are used and maintained in an appropriate fashion.
 - B. **It is an Implicit Term of this Guarantee that Customer(s) will** ensure that glass and mirrors are only cleaned using a proprietary brand of glass cleaner and a non-abrasive cloth or cleaning pad AND THAT abrasive cleaning pads such as metallic sponges and solvents or other chemical agents will never be used when cleaning the products.
9. **Guarantee Transfer**

If the property where the products have been installed changes ownership' then the remaining term of the guarantee is **Transferable to the new owner/s without Charge.**
10. **The Company**

"The Company" "The London Glass Works" "Cricklewood Glass" "our" "us" and "we" refer to The Glass Shop Cricklewood Ltd.

This Guarantee shall be subject to and construed in accordance with English law and is additional to your statutory rights.

Signed for & on behalf of The Glass Shop Cricklewood Ltd;

Jade Chloe Smithers

Jade Chloe Smithers

Director