

**The Glass Shop Cricklewood Ltd; t/a as London Secondary Glazing,
229 Cricklewood Broadway, London, NW2 3HP**

Tel: 0208 452 0039

Email: service@cricklewoodglass.co.uk

VAT Registration No. 935 457 108

SECONDARY GLAZING GUARANTEE

Customer Name(s) _____

Date _____

Invoice No: _____

Supply or Installation address _____

1. Secondary Windows Guarantee - Products, Materials and Workmanship

Subject to the conditions set out below the Company guarantees that the products supplied will be free from inherent defects in materials and workmanship for a period of:

- A. **Aluminium** Frames and Sashes - 10 years
- B. **Glass** - 10years
- C. all **Fixed Parts** including but not limited to screw fixings and corner cleat fixings - 10 years
- D. all **Moving Parts** including but not limited to locks, handles, hinges, rollers and spiral balances - 5 years

2. Secondary Glazing Glass:

A. All Glass will be manufactured and supplied in strict accordance with BS 6262, BS 6206 and Section N1 of Approved Document N of the Building Regulations - which between them specify the Safety Glazing requirements for all areas of "Special Risk," including "Bathing and Washing Areas."

B. where the Company has both surveyed for and installed the products it shall be responsible for 2 (A) above.

C. in any other circumstance including but not limited to secondary glazing DIY and Trade Supplies the Customer shall be responsible for 2 (A) above.

3. Secondary Glazing Guarantee - Installation

The Company guarantees that all **Secondary Glazing Installations** carried out by the Company will be free from inherent defects in Workmanship and Installation Materials for a period of 10 years.

4. The Customer(s) Responsibilities

It is an **Implicit Term of this Guarantee** that **Customer(s)** will ensure that all products are used and maintained in accordance with the Company's Operating and Maintenance Instructions.

5. Guarantee Transfer

If the property where the products have been installed changes ownership then the remaining term of the guarantee is **Transferable without Charge**.

6. The Company

"The Company" "Secondary Glazing London" "our" "us" and "we" refer to The Glass Shop Cricklewood Ltd.

7. The Products

"The products" "secondary glazing" "secondary double glazing" and "secondary window/s" all refer to internal double glazing.

This Secondary Glazing Guarantee shall be subject to and construed in accordance with English law and is additional to your statutory rights.

Signed for & on behalf of The Glass Shop Cricklewood Ltd; t/a as Secondary Glazing London

Jade Chloe Smithers

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Director