

**The Glass Shop Cricklewood Ltd; t/a as London Secondary Glazing,  
229 Cricklewood Broadway, London, NW2 3HP**

Tel: 0208 452 0039

Email: [service@cricklewoodglass.co.uk](mailto:service@cricklewoodglass.co.uk)

VAT Registration No. 935 457 108

**SECONDARY GLAZING GUARANTEE**

Customer Name(s) \_\_\_\_\_

Date \_\_\_\_\_

Invoice No: \_\_\_\_\_

Supply or Installation address \_\_\_\_\_

**Secondary Windows Guarantee - Products, Materials and Workmanship**

1. Subject to the conditions set out below the Company guarantees that the products supplied will be free from inherent defects in materials and workmanship for a period of:
  - A. **Aluminium** Frames and Sashes - 10 years
  - B. **Glass** - 10 years
  - C. all **Fixed Parts** including but not limited to screw fixings and corner cleat fixings - 10 years
  - D. all **Moving Parts** including but not limited to locks, handles, hinges, rollers and spiral balances - 5 years
2. **Secondary Glazing Glass:**
  - A. All Glass will be manufactured and supplied in strict accordance with BS 6262, BS 6206 and Section N1 of Approved Document N of the Building Regulations - which between them specify the Safety Glazing requirements for all areas of "Special Risk," including "Bathing and Washing Areas."
  - B. where the Company has both surveyed for and installed the products it shall be responsible for 2 (A) above.
  - C. in any other circumstance including but not limited to secondary glazing DIY and Trade Supplies the Customer shall be responsible for 2 (A) above.

**Secondary Glazing Guarantee - Installation**

3. The Company guarantees that all **Secondary Glazing Installations** carried out by the Company will be free from inherent defects in Workmanship and Installation Materials for a period of 10 years.

**The Customer(s) Responsibilities**

4. It is an **Implicit Term of this Guarantee** that **Customer(s)** will ensure that all products are used and maintained in accordance with the Company's Operating and Maintenance Instructions.
5. **Guarantee Transfer**
6. If the property where the products have been installed changes ownership then the remaining term of the guarantee is **Transferable without Charge**.

**The Company**

7. "The Company" "Secondary Glazing London" "our" "us" and "we" refer to The Glass Shop Cricklewood Ltd.

**The Products**

8. "The products" "secondary glazing" "secondary double glazing" and "secondary window/s" all refer to internal double glazing.
- 9.

**This Secondary Glazing Guarantee shall be subject to and construed in accordance with English law and is additional to your statutory rights.**

**Signed for & on behalf of The Glass Shop Cricklewood Ltd; t/a as Secondary Glazing London**

*Jade Chloe Smithers*

Jade Chloe Smithers

**Director**